



PET POLICY

The following outlines the policies and regulations for pet stays at Sumangá Boutique Hotel:

1. **Type of Pet:** Sumangá Boutique Hotel only accepts dogs as pets.
2. **Breed Restrictions:** Sumangá Boutique Hotel reserves the right to deny entry to medium, large, or potentially dangerous dog breeds as defined by Colombian Law 746 of 2002, including but not limited to: American Staffordshire Terrier, Bullmastiff, Doberman, Argentine Dogo, Bordeaux Mastiff, Brazilian Fila, Neapolitan Mastiff, Pit Bull Terrier, Presa Canario, Rottweiler, Staffordshire Terrier, Tosa Inu, among others.
3. **Maximum Height (measured at the shoulder on all fours):** Pets must not exceed 24 inches (61 centimeters) in shoulder height when standing on all four legs.
4. **Quantity:** A maximum of one (1) dog per room is allowed. Exceptions may be made at the discretion of hotel staff depending on the size of the dog.
5. **Fee:** The nightly fee per pet at Sumangá Boutique Hotel is USD \$10 + VAT. This fee also applies to emotional support animals.
6. **Reservations:** Pet reservations can be made by email at reservas@hotelsumanga.com or via WhatsApp at +(57) 313 335 0919.
7. **Control and Transport:** Pets must be accompanied by an adult at all times and must always be kept on a leash or in a carrier.
8. **Restricted Areas:** Pets are not allowed in service or common areas of the hotel, such as the restaurant, jacuzzi, spa, or lounge—except for certified service animals, guide dogs, or emotional support animals. Guide dogs may accompany their owners at all times. Emotional support animals are also permitted, provided valid documentation or identification is presented each time the pet enters one of these restricted areas.
9. **In the Room:** Pets may not be left unattended in the room. They must always be accompanied by their owner or a responsible adult.
10. **Health Requirements:** Pets must comply with health regulations as required by law and present a physical copy of their up-to-date vaccination card.
11. **Disturbance Policy:** Guests are responsible for their pet's behavior and noise and must ensure that their pet does not disturb or negatively impact the experience of other guests. If the hotel determines that a pet is affecting the comfort of other guests, it may, at its sole discretion, request that the pet be housed outside the hotel.





12. **Liability:** Guests with pets assume full responsibility for any property damage, personal injury, or disturbances caused by their pets during their stay. This includes replacement of damaged furniture or amenities, as well as repair and cleaning costs. Guests must properly dispose of their pet's waste. By accepting these conditions, guests release the hotel, its managers, owners, operators, and staff from any liability arising from issues caused by their pet.



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